**Richard Ng Wai Leung**

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**PROFESSIONAL SUMMARY**

AI & Data Product Manager with 10+ years' experience building enterprise-grade AI and data platforms across finance, SaaS, and cloud domains. Proven track record in leading 0 to 1 product development, executing enterprise AI strategies, and deploying GenAI, ML, and semantic tools to drive business value. Skilled in aligning technical teams, business stakeholders, and governance leaders to deliver actionable insights, automation, and investment-focused solutions. Proven in end-to-end AI product lifecycle, embedding human-centered design, governance, and compliance into scalable AI platforms

**EXPERIENCE**

## Product Manager | Axi Pte Ltd, Singapore Jan 2024 – Current

* Led deployment and implement key business metrics for self-service analytic dashboard reporting with Tableau.
* Enabled investment and marketing teams to improve re-engagement through churn analysis model, lifting ROI by 33%.
* Built 0 to 1 B2B marketplace, achieving 70%+ adoption via human-centered design.
* Deployed Finance GenAI Assistant & AI Agent workflows, cutting manual operations 60% and reducing costs 25%.
* Implemented AI-driven evaluation tools & error analysis, boosting labelling speed 20 % and annotation accuracy 12%.

## Product Manager | Informatica, Singapore & Hong Kong April 2021 – Dec 2023

* Reduce 40% data discovery time by launching Informatica Claire AI, an integrated AutoML and metadata recommendation engine.
* Launched data governance modules (lineage, access, scoring), improving audit readiness and compliance adoption by 35%.
* Led Data & AI governance for banking clients, aligning with risk and compliance frameworks across SEA.
* Achieved 50% YoY platform adoption growth by building foundation of data products strategy for marketplace intelligence tools.

**Senior Product Manager | Animoca Brands, Hong Kong (Freelance) Sept 2022 – Jul 2023**

* Launched Web3 sustainability crypto token MVP; onboarded 200+ users via social-led GTM and defined utility mechanics.
* Launched Moca Wallet, driving adoption within Animoca Brands’ partner and investor ecosystem for crypto tokens and NFTs.

### **Product Manager, Hybrid Cloud & Data Analytics | Huawei, Singapore Jan 2018 – Feb 2021**

### Delivered $3M+ in cloud projects using Huawei AutoML, Google BigQuery, and Looker for enterprise analytics.

### Boosted workflow efficiency by 40% by launching Vision AI for intelligent document automation.

### Reduced reporting time by 70% by developing reusable AI-powered reporting templates.

## Technology Architect, APAC | Hewlett-Packard Enterprise, Malaysia May 2013 – Dec 2017

### Led hybrid cloud deployments and infrastructure modernization across APAC.

### Reduced Azure hybrid cloud migration time/cost by 40% through a hybrid cloud solution.

### Designed and documented large-scale data center architectures for enterprise clients.

**PORTFOLIOS**

* [**AIViralBuzz**](https://devpost.com/software/ai-power-social-influencer-platform?ref_content=user-portfolio&ref_feature=in_progress) **(Bolt Hackathon)** – GenAI platform for social influencer to manage content, engagement and monetization.
* [**LinkedIn Curator AI**](https://devpost.com/software/diy-agents-5r4mf9) **(Google Hackathon)** – One-click Chrome extension that summarizes and tags LinkedIn posts into a searchable knowledge base (Google Sheets).
* **AI Data Assistant** **(Informatica)** – Enhanced CLAIRE GPT engine with Google AutoML to improve metadata-driven recommendations.
* **Finance AI Assistant (Axi)**: Automated finance reporting—cut manual effort by 60% and improved accuracy.

**KEY SKILLS**

GenAI (LLMs, RAG, Braintrust) | Internal AI Tools | | AI/ML Lifecycle | Data Analytics | Agentic AI with Vertex AI | Human-Centered Design | Stakeholder Engagement | Regulatory Compliance | Product Lifecycle | Agile & SAFe | Databricks| Semantic Search | Figma

## EDUCATION Bachelor of Science (Honors) Software Engineering, Coventry University, United Kingdom Jan 2010 - Apr 2013

Chairperson of Astronomy Club | Project Manager & Quartermaster for INTI Pageant Night (Won Best Event of the year 2010,2011,2012,2013)